

## Warranty Policy

### Limited Warranty

All Teletronics' products warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase. Under this warranty, Teletronics International, Inc. shall repair or replace (at its option), during the warranty period, any part that proves to be defective in material of workmanship under normal installation, use and service, provided the product is returned to Teletronics International, Inc., or to one of its distributors with transportation charges prepaid. Returned products must include a copy of the purchase receipt. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture.

This warranty shall be voided if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than a Teletronics International, Inc. employee or authorized service facility, or any use in violation of instructions furnished by Teletronics International, Inc.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, or if it is used in a country for which it was not designed. Due to variations in communications laws, this product may be illegal for use in some countries. Teletronics International, Inc. assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

IN NO EVENT SHALL TELETRONICS INTERNATIONAL, INC. BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## RMA Policy

### Product Return Policy

It is important to us that all Teletronics' products are bought with full confidence. If you are not 100% satisfied with any product purchased from Teletronics you may receive a prompt replacement or refund, subject to the terms and conditions outlined below.

**IMPORTANT:** Before returning any item for credit or under warranty repair, you must obtain a Return Merchandise Authorization (RMA) number by filling out the RMA form. Products will not be accepted without an RMA number. All products being shipped to Teletronics for repair/refund/exchange must be freight prepaid (customer pays for shipping). For all under warranty repair/replacement, Teletronics standard warranty applies.

30-Day full refund or credit policy:

- I. Product was purchased from Teletronics no more than 30 day prior to the return request.
- II. All shipping charges associated with returned items are non-refundable.
- III. Products are returned in their original condition along with any associated packaging, accessories, mounting hardware and manuals. Any discrepancy could result in a delay or partial forfeiture of your credit.

Unfortunately Teletronics cannot issue credits for:

- I. Products not purchased from Teletronics directly. If you purchased from a reseller or distributor you must contact them directly for return instructions.
- II. Damaged items as a result of misuse, neglect, or improper environmental conditions.
- III. Products purchased direct from Teletronics more than 30 days prior to a product return request.

To return any product under 1 year warranty for repair/replacement, follow the RMA procedure.



**TELETRONICS**  
INTERNATIONAL INC.

**EZLOOP™**  
Wi-Fi VoIP Phone  
Item# 21-109

## Quick Product Guide

### Technical Specs

#### Physical Characteristics

Dimensions	H: 5.0" x W: 1.8" x D: 0.8"
Weight	Around 110 g
Display	LCD 112x64 Graphic Mode, with Backlight
Buttons	0~9, #, *, 9 functions, 2 volume keys
Notification	Ringer/Vibration
Ports	Ear-Phone Jack, mini-USB port

#### Network Characteristics

Protocol	TCP/IP; DHCP; IEEE 802.11b protocol
Security	Wired Equivalent Privacy (WEP) 64 & 128 bit

#### User Environment

Accessories	AC Adapter with mini-USB cable
-------------	--------------------------------

#### Regulatory

EMI/RFI	FCC Class B, CE
---------	-----------------

#### Performance Characteristics

Call Control Protocol	SIP (RFC2543/RFC3261)
Codec	G.711/G.729a
Battery	3.6V, 1350mAh Lithium
Battery Life	3.2hr talk time, 21-23 hr standby
Wireless Access Protocol	CSMA/CA
Frequency Range	2.4-2.497 GHz
Number of Channels	Up to 14 Channels
Data Rate	802.11b Direct Sequence Rate scaling at 1,2,5.5, and 11 Mbps
Release Output Power	RF output 30mW peak
Range	1,000ft./300+m outdoors and up to 295 ft./75.5m indoors



### Features

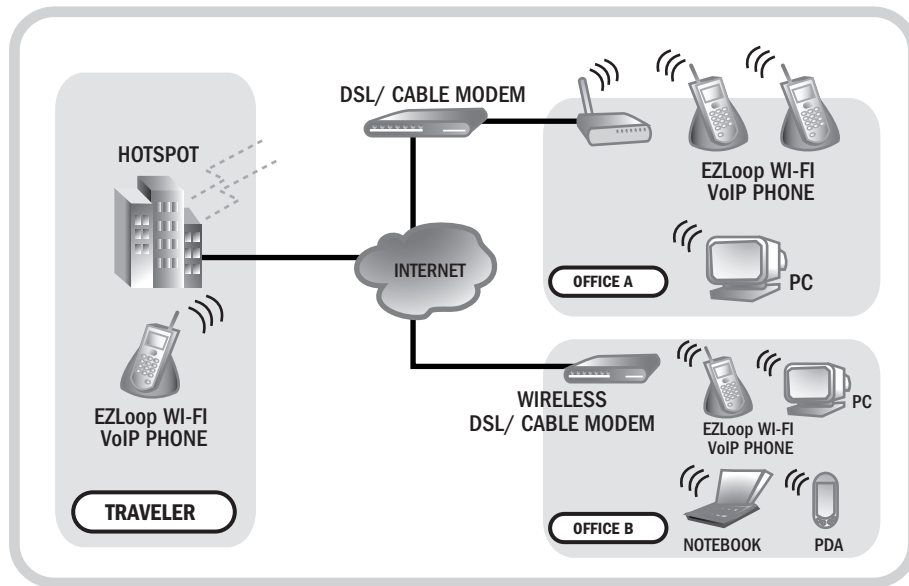
- Peer-to-Peer Dialing
- Speed Dialing
- Pre-Dialing
- Call Conference
- Authentication: MD5
- DHCP: Gateway
- Dependent
- RF & Battery Level
- Selectable Ring
- Melodies/Tones
- Call Hold
- Call Waiting
- Call Transfer
- Call Forwarding
- Call Mute
- Redial

\*Red colored items are options by server

## Package List

1. Wi-Fi Voip Phone
2. Standard Battery
3. AC Adapter Charger
4. Headset
5. Quick Product Guide

## Sample Application Diagram



## Initial Set-Up Guide

### 1. Installing Battery and Charging the phone

Press the Silver button on the back of the phone to remove the cover. Insert the battery. Slide the cover back on. Plug in the AC adapter to phone and to power outlet. Charge the battery for 2 hours before start using the WiFi Phone

2. Press and hold the "End / Power Key" red button for 2 seconds to turn on / off the phone

### 3. Configuring Wireless Network

Press the left Soft key for Menu. Scroll down to **7. Wireless** and press **OK**. Scroll to **Site Survey** and press **OK**. Select the name of the wireless you want to connect and press **OK**.

## Initial Set-Up Guide (Cont.)

### 4. Configuring Network Setting

Press the left Soft key for Menu. Scroll down to **4. Network Setting** and press **OK**. Select the network type: Fixed IP, DHCP, or PPPoE, and enter the configuration address/setting.

### 5. Configuring SIP Setting

Press the left Soft key for Menu. Scroll down to **5. SIP Settings** and press **OK**. Scroll to Registrar and press **OK**. Enter Registrar IP (IP Address or domain name), Port, & Expiry Time

### 6. Configuring from Web Browser

Default IP Address: 192.168.0.6

User Account ID: user

Password: 1111

Administrator Account ID: voipadmin

Password: admin

### Please Note:

Use web browser to access the WiFi Phone through GUI interface for further settings configuration. Make sure the phone is connected to a wireless network, and use the current assigned IP address.